## Human Resources Profile LESLIE SHERIDAN

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SUMMARY: Human resource professional with keen intuition and verve, and cornucopia of experience in a diverse range of human resource functions.

#### **EXPERIENCE:**

### Consulting

- Consulted with executives and employees and provided proactive and just-in-time delivery of HR services and resources, enabling the achievement of business objectives and limiting legal liabilities.
- Consulted with and guided executives, exempt and non-exempt employees on employee relations, compensation (including salary planning and administration), benefits, EEO/AA, safety, labor relations, and payroll issues.
- Provided broad HR management to 1500 management, technical, professional, and operations employees for **Chase Manhattan Bank**.
- Managed and marketed the HR function to four diverse business lines in six geographic locations, including international, encompassing 1000 employees within **US Bank System.**
- Provided HR guidance to three divisions, including 800 systems and operations employees of **Chase Manhattan Bank**.
- Acted as corporate HR manager to 800 employees, handling generalist functional responsibilities for Pillsbury.
- Performed the role of employee counselor for the grievance-handling arm of employee relations function at **Chase Manhattan Bank's** New York City location.
- Consulted with executives and their staffs on job responsibilities, orchestrating the writing of job descriptions for **Northwest Aerospace Training Corporation.**

## Staffing

- Planned and executed sourcing, recruiting, interviewing and hiring activities for executives, exempt and non-exempt positions.
- Acted as employment coordinator for 287 branches of Chase Manhattan Bank, including the organization and coordination of community "open houses."
- Implemented the staffing plan for the creation of the electronic banking division of **Chase Manhattan Bank**.
- Conducted videotaped mock interviews of MBA students for the **University of Minnesota's Carlson School of Management** over a three-month period.
- Synchronized and executed the downsizing and outplacement of 1500 employees and planned and facilitated the divestiture of a business at **Chase Manhattan Bank**.
- Conducted national employee focus group recruiting campaign for American Airlines.
- Provided HR guidance for the effective closing of the New York international office and orchestrated and implemented numerous reductions in staff at **US Bank System.**
- Synchronized and implemented downsizing during and after hostile takeover at Pillsbury.

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## **Project Development**

- Researched, streamlined and authored the Human Resources Policy Guides at Chase Manhattan Bank and Metris Companies, Inc.
- Surveyed judges and administrative staff within the **Wisconsin Supreme Court** system, accumulating database for the first-ever formal of wage, salary, and job evaluation system.
- Designed and implemented regional employee referral program at Chase Manhattan Bank.
- Conducted employee focus groups at **Donaldson**, **Lufkin & Jenrette**, **Inc.**; administered employee surveys and conducted related sessions for employee feedback and action planning at numerous companies internationally.
- Created multi-media recruiting presentation for **Chase Manhattan Bank** and co-created and acted in a program on using positive thinking in the employment process, for **Akaku: Maui Community Television.**
- Formulated and promoted "Employee Events" program at systems and operations facility of Chase Manhattan Bank.

#### Learning

- Designed and conducted training courses and presentations to employee populations on variety of HR
  programs, including just-in-time sensitivity/diversity workshops, new-hire orientations, benefits and
  compensation.
- Created and presented "Thinking BIG" employee workshop for the **Ohana Savers** of Maui.
- Developed and delivered sales training programs to executives at IBM, Alexander & Alexander Consulting and Watson Wyatt Worldwide.
- Created and presented sales motivation and strategic visioning sessions for **Robert Half**International and the March of Dimes Foundation.
- Designed and conducted resume and interview workshops and presentations for minority network of **Northwest Airlines**, and several civic organizations.
- Conducted needs analyses for training and development of employees.
- Awarded prize by Working Woman magazine for essay on time-management strategies.

WORK HISTORY: Twenty-six years of business experience in the human resources industry.

THE ADDED EDGE, INC., President

IBM, Senior Business Development Consultant

STANARD & ASSOCIATES, INC., Vice President, Client Relations

NCS, INC., Product Marketing Manager

US BANK SYSTEM, (First Bank System,) Human Resources Officer

PILLSBURY, Personnel Representative

THE CHASE MANHATTAN BANK, Human Resources Officer

EDUCATION: UNIVERSITY OF WISCONSIN-MADISON

Bachelor of Arts, Spanish Bachelor of Arts, Sociology

**OTHER:** Published poet, lyricist and article author.

Hablo Espanol.